

# Ways to keep in touch with your loved one during COVID19 Visitor Restrictions

We understand this is a hard time for patients and their families. While we do have strict visitation policies in place, here are some suggestions for keeping in contact with family and friends who are admitted to Heywood Healthcare:

## Facetime/Video Chats

Seeing and connecting with loved ones goes a long way to cheer patients up. Feel free to set up a Facetime or video chat with your loved one through their mobile device or laptop.



## Phone calls

We know that not everyone has access to a mobile device. Fortunately, all patient rooms in Heywood Hospital have landline telephones. To talk to a loved one, simply call the hospital at 978-632-3420. Provide the operator with the name of the patient you are trying to reach, and they will direct your call to their room.



## Gift Delivery

If you would like to provide your loved one with items such as cards, flowers, or personal belongings, tell the staff at the entrance. They will be happy to coordinate the delivery of these items to your loved one.