

CEO Update, Friday, March 12, 2021

Today is a milestone date for our COVID-19 testing at Heywood Healthcare. It was one year ago today, March 12, 2020, that we sent out our first specimen for testing. Here are some other dates along the way during the past year:

- March 23, 2020-First positive COVID-19 test result
- April 13, 2020-Highest 7-day positive average: 21.60%
- June 23, 2020- Lowest 7-day positive average: 0.06%
- October 21, 2020- Highest number of samples collected in one day (747)
- January 5, 2021-Highest number of positive test results in one day (54)

Heywood Healthcare Census: 5 Inpatient, 4 borders.

Testing:

We have tested nearly 65,845 specimens, with 62,821 negative results, 2,872 positive results, and 130 indeterminate results.

- Heywood Community Cumulative Testing Positive Rate 4.4% vs. State Rate of 3.29%
- 7-Day Average Percent Positive: 2.50% vs. the State Rate of 1.72%

Statewide Data:

- Total Specimens Tested: 17,129,876
- # Virus Detected: 563,983 (14-day case rate=20.3/100K tests)
- % Positive: 3.29% (cumulative); 172% 7-day average
- 16,551 deaths (2.93% of confirmed cases)
- Worcester: 67,082 (2,077 deaths)
- Franklin County: 2,044 (101 deaths)

Community Data:

City/Town	Total Case Count	Case Count, Last 14 days	Average Daily Incidence Rate per 100,000, Last 14 days	Change compared to last week	Total Tests	Total Tests, Last 14 days	Total Positive Tests, Last 14 days	% Positive, last 14 days	Change in Percent Positivity
Ashburnham	346	7	8.0	Lower	10,966	963	9	0.93%	Lower
Athol	600	27	16.1	Higher	19,115	984	29	2.95%	Higher
Barre	268	20	25.7	Higher	7,166	522	21	4.02%	Higher
Erving	58	<5	13.3	Higher	2,884	212	2	2.38%	Higher
Gardner	2,090	44	15.8	Lower	34,294	1,675	52	3.11%	Higher
Hubbardston	136	<5	6.1	Higher	5,832	342	4	1.17%	Higher
New Salem	11	0	0.0	No Change	1,248	92	0	0.00%	No Change
Orange	242	7	6.2	Lower	11,409	648	7	1.08%	Lower
Petersham	35	0	0.0	No Change	1,564	104	0	0.00%	No Change
Phillipston	72	<5	8.3	No Change	1,737	95	2	2.11%	Lower
Princeton	128	<5	4.4	Lower	5,765	372	4	1.08%	Lower
Royalston	57	<5	5.6	Higher	1,664	108	1	0.93%	Higher
Templeton	543	8	6.3	Lower	13,133	755	10	1.31%	Lower
Warwick	13	0	0.0	No Change	891	56	0	0.00%	No Change
Wendell	11	0	0.0	No Change	1,284	88	0	0.00%	Lower
Westminster	471	28	22.3	Higher	11,118	672	31	4.61%	Higher
Winchendon	603	28	16.6	Lower	13,961	856	30	3.50%	Lower
MASSACHUSETTS	562,394	19,791	20.3	Lower	17,019,491	1,245,674	22,843	1.83%	Lower

Source: Massachusetts Department of Public Health Weekly COVID-19 Public Health Report, March 11, 2021

COLORKEY

GROUP	UNDER 10K POPULATION	10K-50K POPULATION	>50K POPULATION						
GREY	<10 TOTAL CASES	<10 TOTAL CASES	<10 TOTAL CASES						
GREEN	<15 TOTAL CASES	<10 AVE. CASES/100K AND <10 TOTAL CASES	<10 AVE. CASES/100K AND <15 TOTAL CASES						
YELLOW	<15 TOTAL CASES	<10 AVE. CASES/100K OR 25% POS RATE	<10 AVE. CASES/100K OR 24% POS RATE						
RED	>15 TOTAL CASES	>10 AVE. CASES/100K AND 25% POS RATE	>10 AVE. CASES/100K AND 24% POS RATE						

COVID VACCINATION:

Due to an interruption in the anticipated vaccine allotment, the Call Center and Online Registration system are closed, to ensure adequate vaccine supply for all second-dose recipients. Please visit Heywood.org or gardner-ma.gov websites regularly for updates. Also, tune into WGAW at 1340 AM or 98.1 FM, each Saturday between 12:00 and 1:00PM to hear Mayor Mike Nicholson's and Emergency Management Director Paul Topolski's updates on the vaccine program and call center.

Notes of Gratitude:

Thank you from the volunteers and the Heywood Healthcare Staff to the Colonial Hotel who have provided multiple delicious meals to keep our clinic volunteers well-nourished.

Also, thanks to KROs who have sent many snacks to the clinic. They are timely, delicious and greatly appreciated.

Thank you to an anonymous donor who funded a delicious meal from Williams Restaurant.

Also thank you to Mayor [Mike Nicholson](#), State Senator John Cronin and State Representative Jon Zlotnik for providing a delicious lunch from Edesia Cafe on Tuesday, March 9th. Thank you all for your support!

Additionally, we'd like to thank the Gardner Police Department for providing officers to manage traffic at each of our clinics. We couldn't do it without them.

On Wednesday, approximately 700 residents received their vaccination in a three-hour time period, and yesterday was a hallmark vaccine day with more than 1,000 residents receiving the vaccine. Multiple complementary remarks were shared throughout the week, including the one below.

“ I can't believe with all those cars, how well-run the clinic was! No wait time. So efficient! Tons of people and no one was waiting! It couldn't possibly have been any better!”

Announcements:

2021 Community Health Needs Assessment - Quantitative and qualitative data is collected through our triennial community health assessment. Heywood Healthcare's Athol and Heywood Hospitals and UMass Memorial Health Alliance Clinton Hospital are joining forces with the Montachusett Regional Planning Commission (MRPC) to conduct their triennial Community Health Needs Assessments (CHNA). Comprehensive community health assessments are completed every three years to inform and drive strategies to address each health care group's Community Health Improvement Plans (CHIP). Completing their respective health assessments together will help both systems align their efforts to address the critical health care needs of the region.

MRPC is currently in the process of collecting information about the health of area residents to help complete the assessments for both health care groups. As part of this process, they are conducting an anonymous online survey, which they encourage all residents to fill out. Please fill out the survey by April 12, 2021. You can fill out the survey by clicking this link or scanning the QR code below: <https://www.surveymonkey.com/r/M77RNTK>.

Linen Services - We are in the process of changing our linen service provider. If you have scrubs, please return them no later than next Friday, March 19th. \n hanging linen services. if you have scrubs please return them by next Friday.

Cell Phone Usage - Please remember cell phone usage should be reserved for break times, and not used in patient care areas.

Governor Baker's Latest Update:

The latest update from Governor Charlie Baker and Administration officials can be found [here](#).